

DATE: April 6, 2025

TO: 911 Emergency Response Advisory Committee

FROM: Heather Meredith, Communications Supervisor, Washoe County 775/333-7018, HMeredith@washoecounty.gov

THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: REQUEST FOR TRAINING AND SOFTWARE FUNDING FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP: A review, discussion, and possible action to approve, deny, or otherwise modify a request to fund/reimburse for the costs associated with purchasing Priority Dispatch's AI SkillLab for a total cost not to exceed \$5,000.00.

SUMMARY

PUBLIC SAFETY TRAINING AND SOFTWARE FUNDING FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS:

A review, discussion, and possible action to approve, deny, or otherwise modify a request to fund/reimburse for the costs associated with purchasing Priority Dispatch's AI SkillLab for a total cost not to exceed \$5,000.00.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Point (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION BACKGROUND

On March 21, 2024, the 9-1-1 Emergency Response Advisory Committee approved funding for the Washoe County Sheriff's Office Communications for the costs associated with Priority Dispatch's AI SkillLab for a total cost of \$5,000.00.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars, and meetings.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse all costs associated with purchasing Priority Dispatch's AI SkillLab for a total cost not to exceed \$5,000.00.

POSSIBLE MOTION

Move to approve the recommendation to fund associated costs with purchasing Priority Dispatch's AI SkillLab for a total cost not to exceed \$5,000.00.



Medical Priority Consultants, Inc.
dba Priority Dispatch Corp
110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
Phone: (801) 363-9127 Fax: (801) 746-5879
www.prioritydispatch.net
accounting@prioritydispatch.net

April 17, 2025, E911 Committee Meeting

INVOICE

Invoice Number	SIN399406
Invoice Date	03/05/2025
Agency ID	1938

Billing Address

Washoe County Sheriff's Office Communication
1001 E. 9th Street Attn: Accounts Payable, Bldg D-200
Reno, NV 89512-1014
United States

Shipping Address

Washoe County Sheriff's Office
Communication
1001 E. 9th Street Attn: Accounts Payable,
Bldg D-200
Reno, NV 89512-3904
United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
	Q-72106		USD	04/04/2025

Product Name	Quantity	Total
Priority Dispatch AI SkillLab: Tier 2 <i>Priority Dispatch AI SkillLab - Powered by Call Simulator</i> <i>ProQA calltaking training simulator powered by artificial intelligence (AI) Tier 2: 10 positions - renewed annually</i>	1	\$ 5,000.00
Net Total		\$ 5,000.00
Tax Total		\$ 0.00
Invoice Total		\$ 5,000.00

Payment Detail

FEDERAL TAX ID# 87-0447422

Check payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
P.O. Box 30847
Salt Lake City, UT, 84130-0847

Wire/ACH payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
110 South Regent Street, Suite 500
Salt Lake City, Utah 84111

Account Number: 002226546
Routing Number: 124000054
Swift Code: ZFNBUS55
Bank Name: Zions First National Bank

Credit Card payments: please visit <https://payment.prioritydispatch.net>

- (a 3% fee will be added for all credit card charges over \$5K)

Remittance Email: finance@prioritydispatch.net

Questions or Corrections: accounting@prioritydispatch.net